

## Quality policy

REMANTE GROUP s.r.o. is a company focused on the purchase and sale of used, reconditioned and new spare parts as well as on the professional reconditioning of spare parts. Our company's focus is on professional sales and providing service to the company's customers to their complete satisfaction.

**Our motto is "We save the cost of car repairs".**

Our main scope of activities is concentrated on the market of technical auto parts such as high pressure pumps, injection pumps, injectors and control units.

REMANTE GROUP s.r.o. is committed to meeting the expectations and requirements of its customers in all its activities through these individual principles:

- To offer its customers high quality products and services to meet their requirements and satisfaction.
- To continuously monitor the development of the market and customer requirements and, based on the knowledge gained, to constantly seek and implement suggestions for improvement.
- Seek ways to increase sales turnover and efficiency in all departments of the company.
- To continuously improve the level of infrastructure and production technologies in order to increase product quality and customer satisfaction.
- Maintain open communication and long-term cooperation with customers, suppliers and other stakeholders.
- Focus on long-term improvement and enhancement of company performance, product and service quality.
- Ensure an optimal working environment for employees and conditions for their further development and training.
- Comply with legislative and other requirements and apply them to the operation of the entire company

The quality policy is binding on all employees of the company and is regularly reviewed to ensure that it meets the needs and current state of REMANTE GROUP s.r.o. and leads to continuous improvement.

In Opava on: 01. 02. 2024

Daniel Lex  
Executive director

Ing. Petr Zach  
Executive director